

Jhean Lamprecht

Senior IT Manager & Digital Transformation Leader — The Solutionist

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EXECUTIVE SUMMARY

Seasoned IT leader with 14+ years of progressive experience transforming legacy systems into modern, scalable architectures. Led Computicket's complete digital transformation from a 20-year-old monolithic system to an event-driven microservices architecture, managing distributed teams across Africa while maintaining zero-downtime operations.

Proven track record of building high-performing remote teams, implementing enterprise-grade DevOps practices, and establishing strategic partnerships with major organizations including FNB, Shoprite, and international travel platforms. Combines deep technical expertise in Oracle database systems with strong business acumen and change-management capability.

CORE COMPETENCIES

- Digital Transformation Leadership
- Enterprise Architecture & Microservices
- Database Administration & Performance
- DevOps & CI/CD Implementation
- Remote Team Management & Agile
- Strategic Partnerships & Integrations

SELECTED EXPERIENCE

IT Manager & Digital Transformation Leader, Computicket (2015–Present) — Spearheaded modernization of the 20-year-old ticketing platform to event-driven microservices (Docker, Kubernetes, Istio, HashiCorp Vault); 18-month parallel migration with zero business disruption; full observability via Grafana, Prometheus, and ELK. Built distributed teams across multiple African countries and orchestrated integrations with FNB eBucks, Shoprite POS, 5 bus platforms (21 operators), and 3 flight systems.

Senior Database Developer & Team Leader, Computicket (2011–2015) — Led a team of 4 developers; owned Oracle performance tuning, data integrity, and automated archiving.

Migration Specialist & Reports Developer, Micros SA (2007–2011) — Preferred global migration specialist for Kempinski Group; delivered for Marriott and Radisson; 24/7 DBA support across Oracle 9i/10g/11g.

KEY ACHIEVEMENTS

- **Zero-downtime migration** of a mission-critical platform serving millions of users.
- **40% performance gain** and **30% infrastructure cost reduction** through re-architecture and containerization.
- **60% lower developer turnover** via retention and learning programs.
- Preferred specialist for international luxury hotel chains during Micros tenure.

EDUCATION & CERTIFICATIONS

BA Financial Management (partial) — UNISA • Oracle Certified Associate (PL/SQL) • Oracle SQL Certified Professional • Oracle Forms & DBA I • Micros Data Migration Specialist