

Jhean Lamprecht

Senior IT Manager & Digital Transformation Leader — The Solutionist

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Dynamic IT leader with 14+ years of progressive experience in database administration, system architecture, and digital transformation. Orchestrated Computicket's complete modernization from a legacy monolith to event-driven microservices while managing distributed teams across Africa and maintaining zero-downtime operations. Deep Oracle expertise combined with strong business acumen, change management, and a relentless drive to learn and solve.

PROFESSIONAL EXPERIENCE

IT Manager & Digital Transformation Leader — Computicket Jun 2015 – Present

- Led complete modernization of a 20-year-old monolithic ticketing system to event-driven microservices — zero downtime for millions of users over an 18-month parallel migration.
- Implemented full DevOps stack: Docker, Kubernetes, Istio, Jenkins CI/CD, Ansible, Keycloak, and HashiCorp Vault; achieved 99.9% availability.
- Delivered 40% query-performance improvement and 30% infrastructure cost reduction through containerization and database re-architecture (Oracle → PostgreSQL portability, Elasticsearch, Redis).
- Built and led distributed teams across multiple African countries; reduced developer turnover by 60% via retention and learning programs.
- Established strategic integrations: FNB eBucks, Shoprite nationwide POS, 5 bus platforms (21 operators), 3 flight booking systems, and GKPOS.

Senior Database Developer & Team Leader — Computicket Jun 2011 – May 2015

- Led a team of 4 senior developers delivering complex solutions within aggressive timelines.
- Owned Oracle DBA: performance tuning, capacity planning, backup & recovery, and disaster recovery.
- Designed data export/import systems for third-party partner integrations and automated archiving of terabytes of transaction data.

Migration Specialist & Reports Developer — Micros South Africa Oct 2007 – May 2011

- Preferred global migration specialist for Kempinski Group; migrated systems for Marriott and Radisson with 100% data integrity.
- Built automated migration tooling that cut project time from weeks to days; provided 24/7 DBA support (Oracle 9i/10g/11g) across 50+ hotels.
- Developed financial and statistical reporting using Oracle Report Builder.

Management & Leadership Foundation — Various Organizations 1996 – 2007

- Hospitality Account Manager (Quest Staffing, Monte Casino) — managed 144 F&B staff.
- Property Manager (Truter Management) — oversaw R85M portfolio of 61 properties.
- General Manager roles (Rhapsodys, Keg & Beagle) and Head Waiter (Celebrity Cruise Lines) — P&L, teams, and premium service.

TECHNICAL SKILLS

Oracle PL/SQL	PostgreSQL	MySQL	Elasticsearch	Redis	
Docker	Kubernetes	Istio	Jenkins	Ansible	Keycloak
HashiCorp Vault	Grafana	Prometheus	ELK Stack	SonarQube	
Selenium	REST APIs	Linux	Agile / Scrum	Jira	

EDUCATION & CERTIFICATIONS

- BA Financial Management (partial) — UNISA
- Oracle Certified Associate (OCA) — PL/SQL
- Oracle SQL Certified Professional
- Oracle Forms Development; Database Administration I
- Micros: Data Migration Specialist; Property Management System

LANGUAGES

English (native) • Afrikaans (native)